



Mandatory Nursing Review '08 Post Test for Licensed Personnel

Missions/Values Post Test

1. SJRMC/SJPVH delivers care to our patients whether they are rich or poor. True False
2. An employee who demonstrates the core value of excellence is known to be a team player and offers suggestions that is innovative. True False
3. SJRMC/SJPVH takes pride in advocating on the behalf of our patients and partnering with others in the community for the improvement of the quality of life for the patients we serve. True False

Advance Directives

1. Which of the following can help you determine decisions you want in your Advanced Healthcare Directive (AHCD)?
a). doctor c). value statement
b). relatives d). hospital case manager
2. An AHCD can also be called a "DNR" order. True False
3. The Interim Directive permanently takes the place of an AHCD. True False
4. A Surrogate Decision Maker (ADM) can direct both your healthcare & financial decisions if you are incapacitated. True or False
5. You should refer a patient to Chaplain Services for AHCD information/forms. True False

Ethics, Organ/Tissue Donations & Spiritual Care

1. St. Johns follows the Ethical and Religious Directives for Catholic Health Care Services. True False
2. The Ethics Committee can be contacted through Chaplain Services. True False
3. At St. Johns we call in most deaths. True False

Privacy and Data Security

1. It is okay to share your CHW network login and password with a friend at work so they can access patient information on the network. True False
2. What should you do if you find medical record documentation containing PHI on the lobby floor?
A. Step over it.
B. Throw it away.
C. Pick it up and report to the Facility Privacy Official (FPO).

- D. Send it to the patient's home address.
- E. None of the above.

3. When entering a patient's room, it is important to ask the patient if he or she would like the visitors to be excused prior to providing care or engaging in healthcare discussions. This is important because:

- A. The patient may not want the visitors to know the details.
- B. The visitors don't speak English.
- C. The patient is shy.
- D. The visitors might get grossed out.
- E. All of the above.

4. When it is not part of your job duties, it is okay to use CHW resources to look up information on:

- A. Celebrities
- B. Yourself
- C. Co-workers
- D. Friends/Family
- E. None of the above

5. When someone from outside the hospital or person whom is not wearing a CHW identification badge is identified in an area with patient information, you should ask if you may assist them in locating where they need to go & if they have any identification. True False

Nursing Bundle

1. It is an expectation that all nurses round on their patients in order to:

- A. Increase the nurses' workload and patient calls.
- B. Improve patient satisfaction and nurse efficiency and satisfaction.
- C. There is no relationship with rounding and patient satisfaction or falls.

2. The Nursing Bundle consist of hourly rounding, bedside walking report, individualize patient care, and discharge phone calls. True False

3. The rounding behaviors that reduce call lights only consist of the 3 P's (pain, position, and potty). True False

4. Individualize Care Planning is using the patient's Whiteboards to address:

- A. Two most important needs of the patient.
- B. The patient's plan of care.
- C. Both a and b.
- D. Neither a or b.

5. Bedside Walking Report helps to improve hand-off communication and allows the patient to participate in the plan of care. True False

6. AIDET is a patient satisfaction tool that is used in the outpatient areas. True False

Informed Consent

1. Informed consent is given by the patient/designee to the doctor after the MD has explained the procedure, risks, benefits, and alternatives to treatment. True False

2. The Physician must document the informed consent conversation in the patient's medical record, i.e. progress

notes, H&P.

True False

3. A child needs an invasive procedure, but the child is in the care of an aunt while the parents are on vacation. What form must you have signed?
- a). Caregiver's Authorization Affidavit
 - b). Letter from parents is adequate
 - c). None
5. A 17yr old army recruit presents with a compound fracture of the left arm. He may give informed consent & sign his own form.

True False

Care Management

1. A patient presents to the ER with chest pain. Aspirin should be given upon arrival.
2. Smoking is a high risk health factor. All patients who smoke should be given advice/counseling to quit smoking.
3. Before giving an antibiotic to a patient with Pneumonia, blood cultures must be drawn.
4. Patients are screened for Pneumococcal or Influenza vaccination on admission AND vaccinated if indicated.
5. When we fail to document, we are failing to communicate the quality of care we are giving to our patients to the healthcare team. This could put our patients at risk.

True False

True False

True False

True False

True False

National Patient Safety Goals

1. National Patient Safety Goals (NPSGs) are requirements that promote specific improvements in patient safety based on:
- (a) Problematic areas in health care
 - (b) Describe evidence and expert-based solutions to these problems
 - (c) none of the above
 - (d) a&b
2. The two primary patient identifiers used within our organization are:
- (a) Name and Medical Record Number
 - (b) Visit Number and Date of Birth
 - (c) Name and Date of Birth
 - (d) Visit Number and Medical Record Number
3. Critical Results must be "Readback" and documented that it was completed within 30 minutes of obtaining the results.
4. The following are unapproved medications:
- (a) Morphine Sulfate, Units, 2, 0.2
 - (b) MgSo⁴, 2.0, QD, QOD
 - (c) a&b
 - (d) None of the above

True False

5. You are to administer medications at 1000 a.m. You noticed in Misys that one of your medications looked like this, HYDRMorphone. The following actions were taken:

- (a) The manager was notified that there was a problem with the lettering in Misys.
- (b) The medication was double-checked because you knew this was a look-alike, sound-alike medication.
- (c) Nothing was done; the computer has glitches all the time.
- (d) The medication was wasted.

6. Patient current medication is listed on the Medication Reconciliation form and is compared to the medications ordered for the patient while under the care of the organization. True False

Population-Specific Competency

- 1. In assessing patient's needs, it is important to incorporate and identify cultural, ethnic and spiritual factors. True False
- 2. Identifying language and communication barriers are necessary to provide effective care for diverse patient population. True False
- 3. The Pain Intensity scales, PAINAD (Pain Assessment In Advanced Dementia), WONG-BAKER pain scale, and FLACC pain scales (children under 4 and developmentally delayed /non-verbal patients) are some of the scales used in assessing pain. True False
- 4. Individuals have the right to appropriate assessment and management of pain. True False
- 6. It is not important for the geriatric patient to be able to maintain their integrity during this stage of their life. True False
- 7. It is important to know and understand the developmental stages of different age groups to foster better relationship in order to provide excellent care. True False

Restraints

- 1. Restraints can ONLY be used when the patient exhibits an unsafe behavior? True False
- 2. A physician may write an PRN order for restraints at the request of the patients family if the patients has a history of falling at home? True False
- 3. One goal of the restraint initial assessment & the reassessment every 2 hours is to reduce or discontinue the use of restraints as soon as possible ? True False
- 4. Restraints procedure must be taken seriously because restraints can be deadly! True False
- 5. Alternatives to the use of restraints or sitter may include: bed alarms, camera beds, and asking family to sit with patient ? True False

Abuse/Abuse Reporting

- 1. Family Violence occurs in all age groups, gender and economic levels. True False
- 2. Being pregnant does not exacerbate the violence against women. True False

3. Employees are required to document in the medical record physical assessment & any information pertinent to the suspicion of abuse/neglect. True False
4. At times the patient may refuse care. It is important their legal right to self-determination be respected. True False
5. 50% of female homicide victims are killed by husbands or boyfriends. True or False

Point of Care Testing (POCT)

1. I may perform a new test a vendor leaves in my area without notifying the laboratory and receiving approval. True False
2. I do not need to be trained and have documented competency prior to performing a Point of Care Test. True False
3. I will use the bar code number on my employee badge as the Operator ID for the SureStepFlexx glucose meter. True False
4. I do NOT need to match the lot of strips I am using to perform a glucose test with the lot number displayed in the SureStepFlexx meter. True False
5. I am required to clean the SureStepFlexx meter daily prior to performing QC with 10% bleach which is then removed from the instrument with a cloth or cotton tip applicator dampened with water. True False
6. I must date strips and controls when opened. True False
7. Strips must be discarded 4 months from opening or at manufacturer's expiration date if shorter than 4 months. True False
8. Controls must be discarded 4 months from opening or at manufacturer's expiration date if shorter than 4 months. True False

Emergency Preparedness, Fire & Electrical Safety

1. All extinguishers are of Type ABC & are effective in putting out all fires. True False
2. Remember RACE
R - Rescue the patient
A - Alarm
C - Confine
E - Extinguish or Evacuate True False
3. Using a Fire Extinguisher Remember PASS
P - Pull the pin
A - Aim the extinguisher at the base of the fire
S - Squeeze/press the handle
S - Sweep from side to side aiming at the base of the fire until it is out.
Stand about 6-10 feet away. True False
4. You should use the plug to remove the cord. Do not unplug equipment by yanking on the cord True False

5. Codes and interpretations can be found in:
 - (a) listed by all phones
 - (b) in the policy and procedure manual
 - (c) as part of every badge
 - (d) on the computer

6. In case of fire, the operator is called at _____ and a code _____ is announced:
 - (a) 3000 and red
 - (b) 4000 and blue
 - (c) 4000 and red
 - (d) 4000 and gray

7. The Command Center collects information, reviews, resources and options, establishes priorities, directs and coordinates disaster plan, monitors response effectiveness, and redirects efforts and materials as needed. True False

8. Biomed does not need to inspect all clinical electrical equipment brought in by physicians. True False

Blood Borne Pathogens

Following an exposure to HIV, Seroconversion occurs:

- a). Immediately
 - b). Between 4 weeks to 6 months
 - c). At one year
 - d). Within 10 years
2. Which disease can result from infection with hepatitis B virus?
 - a). Cirrhosis & liver cancer.
 - b). Hepatic stomatitis & liver abscesses.
 - c). Biliary atresia & gallstones.
 - d). Uremia & coagulation disorders.
 3. Describe an exposure incident
 - a). In the sun too long.
 - b). Blood on equipment you handled too long.
 - c). Intact skin exposed to splash of blood or body fluids.
 - d). Specific membrane or non-intact skin with blood or either body fluids.
 4. Hepatitis B vaccination consists of _____ injections over _____ months.
 - a). 1 over 6
 - b). 2 over 12
 - c). 3 over 6
 - d). 4 over 3
 5. An order for a source patient test panel must be written on the doctor's order sheet in the patient's medical record. True False

Infection Control

1. Hand washing and gloving is NOT the single most important measure for reducing the risks of transmitting organisms. True False

2. There are 3 modes of transmitting organism – contact, airborne, and droplets. True False

3. When performing surgical hand antisepsis using an antimicrobial soap, scrub hands & forearms for the length of time recommended by the manufacturer, usually 2-6 minutes. True False
4. Do not change gloves during patient care if moving from a contaminated body site to a clean body site. True False

Nursing Leadership – Instilling Teamwork in the Workforce

1. The characteristics of teamwork consist of building a culture of trust & collaboration, mutual evaluation & team building. True False
2. Teamwork can help build the following in your unit:
 - a). Trust and cooperation on the unit.
 - b). Employees who want to come to work.
 - c). Completion of patient care activities.
 - d). Decreased turnover and high
 - e). Reduction of errors in patient care.
 - f). All of the above.
3. It takes frontline leaders and the entire unit's team to build trust & collaboration on the unit. True False
4. SBAR is the formal process for HAND-OFF communication during change of shift report, and all transfer whether they are to procedural departments, transporters or from unit to unit. True False
5. Mutual accountability promotes a positive affirming attitude toward team members. True False
6. Teamwork takes time, patience & good communication but it is worth the investment! True False
7. After an emergency situation occurs, the team needs to evaluate how the team performed during the crisis, and areas for improvement in communication. True False
8. Doctors and Nurses are all apart of the same team. True False